



January 25, 2011

Volume 1, Number 3

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President's Message

Happy New Year and welcome to our first edition of *Keystrokes* for 2011! As you look forward to a new year full of opportunities and renewed resolutions, I hope you will resolve to challenge yourself to learn new skills and improve your knowledge in our ever-changing profession...take advantage of career advancement and cross-training opportunities in your workplace, attend a professional training conference, take part in webinars offered by AHDI on a variety of pertinent subjects, volunteer to serve on a committee with people you would like to meet and network with, and make a plan to get credentialed. The possibilities are unlimited if you make yourself a valuable and marketable MT professional.

To that end, the GJC is your resource for meaningful educational events, opportunities for RMT and CMT exam study preparation, dissemination of the most current information and initiatives from the state and national associations, and networking with fellow MTs. Feel free to contact any one of our board members with questions or comments you may have, as they possess a wealth of knowledge and years of experience in the industry. We are here to partner with you as members and ask that you, in return, do your part by supporting chapter activities and volunteering your time and talents when needed.

I also want to thank our 2010 board members for their faithful service and dedication over the past year, who kept the wheels in motion under the capable leadership of President Sherry Martin, CMT. I'm looking forward to what this new year holds for the GREATER Jacksonville Chapter and getting to see each of you in the months ahead.

Make it a great year!

Rose Hayden, CMT
GJC President

2011 GJC-AHDI

In Memory of Jeanne Nienhuis

GJC-AHDI 2011 CALENDAR OF EVENTS

January 22 – Saturday
AHDI-FL Technology
Workshop
Seminole Comm College
Altamonte Springs

February 12 – Saturday
9:30 am
Heart Health Month
Ruple Galani, M.D.
Jacksonville Heart Center
BMC Beaches

April 5 – Tuesday
6:30 pm
Acupuncture and cancer
treatment
Location to be determined

May 3-4
Advocacy Summit
Washington, DC

May 13-14
AHDI-FL Annual Mtg &
Educational Conference
Westin Resort
Ft Lauderdale, FL

May 16-22
National MT Week

June 21 – Tuesday
6:30 pm
Webinar, tentative
medicolegal subject

August 17-20
AHDI Annual Convention &
Exposition
Phoenix, AZ

October 15 – Saturday
8:30 am – 12:30 pm
Fall Forum & Annual Business
Meeting
3 Speakers – BMC Downtown



Jeanne with Dr. G

With our deepest love and grateful appreciation
For years of dedicated leadership and service
To the Greater Jacksonville Chapter and
Florida Association for Healthcare Documentation Integrity

We proudly confer upon

JEANNE NIENHUIS

This Lifetime Achievement Award
On behalf of the medical transcription profession

Your tireless spirit and enthusiastic support have been an inspiration to us all

Thank you for sharing your light with us!

October 9, 2010



**GJC-AHDI
2011 EVENTS CALENDAR
(continued)**

November 12 – Saturday
10:00 am
2012 Planning Meeting
Duval County Branch
Library

December 10 – Saturday
11:30 am
Holiday Luncheon
Location TBA

**BOARD OF
DIRECTORS MEETINGS**

ALL BOD MEETINGS VIA
WEBINAR AT 6:30 PM

February 1 – Tuesday
March 22 – Tuesday
June 7 – Tuesday
October 4 – Tuesday
(week of October 10
Fall Forum working
meeting – TBA)

November 12 – Saturday
(in conjunction with
Planning meeting)



**Greater Jacksonville Chapter – AHDI
2011 Committees**

ADVERTISING/PUBLICITY

Rose Hayden, CMT

BYLAWS/POLICIES AND PROCEDURES

Danielle Richmond, Jo Anne York, CMT

CERTIFICATION CONNECTOR

Demi Monaco, CMT

CONTINUING EDUCATION/PROGRAMS

Rose Hayden, CMT, Danielle Richmond

FUNDRAISING

Sherry Martin, CMT, Becky Peters, Peggy Canonaco

HOSPITALITY

JoAnne York, CMT, Becky Peters

MEMBERSHIP

Danielle Richmond

NEWSLETTER

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Kristin Wall, CMT, AHDI-F

Demi Monaco, CMT

NOMINATING

Sherry Martin, CMT

WEB SITE

Kristin Wall, CMT, AHDI-F

Support **YOUR** Chapter – join a committee today. You will be glad you did!



*Congratulations to
Kristin Wall -
Our newest CMT!!!!
Way to Go!*



Birthday Wishes

Patricia Grunik, CMT	Jan. 8
Lorraine Sitton, CMT	Jan. 22
Sherry Martin, CMT	Feb. 13
Lea Sims, CMT, AHDI-F	Feb. 26
Joy McCulley, CMT	Mar. 5
Sandy McCorvey, CMT	Mar. 11
Rhonda Bradley	Mar. 23



Panelists at Fall Forum of the Greater Jacksonville Chapter/AHDI:

Sheila Suggs, CMT
Jo Anne York, CMT
Lorraine Sitton, CMT
Sandy McCorvey, CMT

Speaker at Fall Forum of the Greater Jacksonville Chapter/AHDI:

Mr. Michael Shorb from Digital Voice



Fall Forum of the Greater Jacksonville Chapter/AHDI

The Fall Forum of the Greater Jacksonville Chapter/AHDI was held on October 23, 2010, with a speech recognition (SR) theme. A lively panel discussion was held on QA, management, and MT perspectives regarding SR. The panel and audience discussed lessons learned along with editing and productivity tips from different facilities. In addition, data abstracting was described as an alternative career for MTs, and we heard how one facility started with this and is now branching out. A representative from Digital Voice Systems went over the evolution of speech recognition in the industry and talked about future trends of SR. Come join us next time to network with fellow MTs, enjoy some refreshments, and perhaps go home with a door prize. Everyone at the Forum received a tote bag of goodies. Hope to see you at the next GJC meeting!

Diane Hamel, CMT

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### **RMT/CMT Study Group Forming Now!**

Have you been waiting for just the right time to prepare for your RMT or CMT? Well, the time has come. Let us help make this the year you achieve your goal, and have some fun doing it! Please join us for a study group beginning soon. If you are interested in joining our group, please e-mail Demi Monaco, Certification Connector, at [tria814@yahoo.com](mailto:tria814@yahoo.com) for more details. Your ideas for making this an enjoyable learning experience are welcome!

Demi Monaco, CMT

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Are You Looking for a CMT or RMT Study Group?

Lisa Farragut of the Online Association has compiled a list of CMT and RMT study groups going on around the country. The list includes a brief course outline as well as contact information for each study group host so that you may get further information. View the list [here](#). *Please contact the chapter or company listed with regard to possible future study group dates beyond what is listed.*



Certification: New Competencies. New Exams. New Options.



AHDI is excited to announce the launch of our revised credentialing program. Our credentialing development team (CDT) and staff have been working diligently for the last year to provide this sector with exams and test taker options that will move our industry toward the goal of transitioning our workforce to a fully credentialed status. We are pleased to offer the industry the following revised programmatic outcomes:

New! Exam Blue Prints – Both the RMT and CMT exam blue prints have been updated to remove duplication of objectives, clarify competencies and objectives based on our 2010 Job Task Analysis, and add competencies related to computer technology, health IT, and SRT editing, per the evolving needs of our marketplace.



New! Exams – The RMT and CMT exams have been completely rewritten, and all previously administered test items have been retired from exam circulation. Candidates will encounter items written specifically to comply with the competency objectives on the new exam blue prints.

New! Policy Change – As of January 1, 2011, the RMT credential will become a required prerequisite for access to the CMT examination. Candidates seeking access to the Level 2 CMT content will now be required to demonstrate Level 1 competency for CMT eligibility.

New! Exam Option – Candidates seeking access to the Level 2 CMT exam who do not already possess a current RMT credential will be required to either (a) take the RMT exam and come back later to take the CMT, or (b) take the new *Credential Qualifying Exam (CQE)* to have access to both Level 1 RMT and Level 2 CMT content in a single exam session.

New! Testing Provider – AHDI will launch these new exams with Kryterion, a full-service test deployment and delivery company that offers secure, proctored examinations at both on-site testing centers and online via live, webcam-monitored testing sessions. Candidates who can ensure hardware/software compatibility and consistent, high-speed internet connection will have the option of taking AHDI examinations online starting in January.

As you might expect, the enormity and complexity of these changes has meant a complete overhaul of AHDI credentialing guides, web pages, and resource information. We are excited to announce that this information is now available for your review and preparation. Please visit the AHDI website to view and download the updated candidate guide at www.ahdionline.org.



My name is Danielle Richmond, and I am the Vice President of the Greater Jacksonville Chapter. I am also the recruiter at Diskriter. I have a recruiting and transcription background, and while I do miss being an medical language specialist (MLS), I really enjoy recruiting for this great company!

Diskriter is a Pennsylvania-based Health Information Management (HIM) Services provider that has been serving clients nationally since 1947. We provide a diversified range of HIM solutions for all size healthcare facilities and physician offices. We provide Medical Transcription, Coding (acute care, rehabilitation, LTAC) Services, Compliance Auditing, HIM Interim Management, HIM Operational Assessments, Revenue Cycle Management, RAC Preparation, and The Joint Commission and CARF Preparation Services.

We have some medical language specialists who have been working for Diskriter for over 20 years! I believe we maintain our staff by treating each as a person and not a number. We give the MLS a sense of having a "home."

Diskriter provides all the equipment, offers flexible schedules and great medical benefits! All of our medical language specialists are able to travel and work anywhere in the United States as long as their PC comes with them. We also provide technical support 24/7 because we know time is money! All of our accounts are large acute care facilities located across the United States, and I am currently in the process of implementing a new graduate program.

If you are interested in working for Diskriter, please email me at Danielle.Richmond@diskriter.com.



AHDI-FL TECHNOLOGY WORKSHOP

Saturday, January 22, 2011

Join AHDI-FL to kick off the New Year in Technology! Meet us at the Seminole State College Campus, 850 South State Road 434, Altamonte Springs, Florida 32714

<http://maps.google.com/maps?saddr=&daddr=28.645929,-81.415751>

This meeting is AHDI pre-approved for 3 Technology & Workplace!

Schedule of Events

9 to 9:30 a.m. Registration & Opening Remarks

9:30 to 11:30 a.m. Who Says Transcription Can't Be Innovative? - Lynn J. Kosegi, PMP, M*Modal
Amongst all the talk of ARRA HITECH, meaningful use, and the EHR, it is sometimes assumed that medical transcription will go away – that it has no place in this world of modern technology and change. This session will discuss using technologies such as speech recognition in combination with human expertise to help to ensure transcription's relevance into the future.

11:30 to 12:15 a.m. Lunch

12:15 to 1:15 p.m. Speech Recognition Technology - Tony Incardona, OSi

1:15 to 1:30 p.m. Break

1:30 to 2:30 p.m. AHDI Structure Panel Discussion with Delegates

Early Registration Fee (postmarked Jan 15) is \$45 Members, \$35 Students, \$55 Prospective Members and \$5 more after Jan 16 to onsite.

Register early and receive \$10 off AHDI-FL Annual Meeting and Educational Conference (AMEC). Register for AMEC at the Technology Workshop and receive another \$10 off AMEC registration!



AHDI-FL ANNUAL MEETING AND EDUCATIONAL CONFERENCE

May 13 & 14, 2011

Plans are under way for next year's annual meeting in Fort Lauderdale at the beautiful Westin Beach Resort. For meeting registration information and details, visit our website at http://www.ahdi-fl.org/2011_meeting.htm. We hope to see you there! Save \$20 by registering early to attending the Technology Workshop in January and registering for the annual meeting there!

Don't miss the boat! Post Annual Meeting **Cruise Information** (from Fort Lauderdale) http://www.ahdi-fl.org/docs/calendar/2011_annual_meeting/2011%20Cruise%20Flyer%20AHDI-FL.pdf

FRIENDS OF PAT – Your Contribution is Needed!

We are excited to have Pat Forbis join us for the Florida AHDI Annual Meeting and Educational Conference in Ft. Lauderdale, May 13-14, 2011. It has been many years since Pat has been in Florida and her participation

will delight and inspire our attendees. In order to offset her expenses, we are seeking contributions from individuals and businesses. Contributors to this fund will be included in the **Friends of Pat** group and recognized in the meeting program packet as well as a special sticker on their badge to identify them as a **Friends of Pat** contributor. Also, following the meeting event, we will post a complete list of **Friends of Pat** contributors on the Florida AHDI website at <http://www.ahdi-fl.org/>.

There are 4 levels of contributor recognition:

Bronze: \$1 through \$49

Silver: \$50 through \$99

Gold: \$100 through \$199

Platinum: \$200 or more

To contribute, send your check payable to AHDI-Florida to:

Brenda J. Hurley, CMT, AHDI-F

715 Pine Forest Trail East

Port Orange, FL 32127

All contributions are greatly appreciated. Thanks for your support in bringing this special leader back to Florida!

Be Ready to Be Inspired!

Petition Letter to Legislators



We need your signatures!!

AHDI/MTIA staff, volunteers, and Dewey Square Group have created a [petition letter](#) summarizing the critical nature of our profession and the role we play in ensuring patient safety. We are collecting as many electronic signatures as possible in support of this letter and plan to present it to all the appropriate legislators in 2011. If enough signatures are obtained, we will present it to the Secretary of Health and Human Services as well as the President of the United States. **Take a moment to read [this letter](#) and sign it electronically.** Please pass this along to your friends, family, colleagues or anyone else who cares about patient safety.



The Greater Jacksonville Chapter/AHDI is pleased to present our first event of the year in honor of Heart Health Month.

Join us at Baptist Beaches Medical Center on SATURDAY, FEBRUARY 12 at 9:30 a.m. for a discussion of women's health issues by Dr. Ruple Galani of the Jacksonville Heart Center.

Beverages and refreshments will be served and 1 CEC offered in Clinical Medicine.

Registration fees:

\$5.00 students and GJC/AHDI members

\$10 prospective members

Pre-register in advance and pay at the door by contacting Sherry Martin, CMT, Treasurer, sherryjax@comcast.net.

This is the perfect time to join the GJC or renew your membership for 2011.

Be sure to wear something **RED** for heart health awareness!

For questions or further details, contact
Rose Hayden, CMT, Program Chair
mbh4@aol.com



The Board

would like to wish

each member

Happy Valentine's Day!

